GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA

UNSTARRED QUESTION NO:842
ANSWERED ON:28.04.2016
Highways Amenities
Satav Shri Rajeev Shankarrao;Vanaroja Smt. R.

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether it is mandatory for petrol pumps along the National Highways to provide toilet facilities without any charge;

(b) if so, the details thereof;

(c) whether most of the toilets are in bad shape and there is hardly any maintenance, if so, the details thereof and the reasons therefor;

(d) whether NHAI has held meeting with the top representatives from major oil companies to find a way out for this problem, if so, the details thereof and the outcome thereon; and

(e) the other steps taken/being taken by the Government to provide proper toilet facilities along the National Highways?

Answer

THE MINISTER OF STATE IN THE
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

(SHRI PON. RADHAKRISHNAN)

(a) & (b) Yes Madam. It is the responsibility of owner of retail outlets/oil companies along National Highways to provide drinking water and toilet facility in accordance with the approved lay out and specifications at their own cost which should be accessible to the public.

(c) to (e) NHAI held a meeting with oil marketing companies on 30.03.2016 regarding the provisions of existing highway amenities (specially drinking water and toilet at retail outlets) as per the guidelines issued by the Ministry from time to time while granting access permission for fuel stations and suggested measures how to improve the service standards of amenities (specially the drinking water and toilet facilities) keeping in mind the aim of Swachha Bharat Mission of Clean India & Green India. It was opined that existing guidelines are to be modified after receiving suggestions for further improvement of the facilities (toilets and drinking water). NHAI is developing comprehensive wayside amenities along National Highways across the country where the toilet facilities & drinking water facilities along with food courts, restaurants etc. shall be available for the road commuters.
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